Pinnacle Computer Services
SOLUTIONS FOR BUSINESS

Microsoft 365

MICROSOFT TEAMS PHONE · MICROSOFT CLOUD SOLUTION PROVIDER

Retire the old phone system.

Phone companies keep raising line prices on your bill, and old phone systems get harder to repair. Teams Phone puts your numbers in Microsoft 365, so each call reaches the right person or group, desk or cell.

Why Teams makes sense

Already in place
Your people already use Teams every day

Follows you
The call reaches you at your desk, at home or on the road

One app
Chat, video meetings and phone calls in one place

More efficient
See who is free before you transfer a call

Pay per user
Only staff who call outside need a phone line

No hardware
No phone system box in the closet to repair

Secure
Protected by the same MFA as your Microsoft 365

Lower line costs
Fewer phone company lines on your bill

What Teams Phone gives you

- **Keep your numbers,** ported from your current carrier.
- **Calls ring the person or the group,** and their cell phone too.
- **Voicemail and faxes to email:** faxes move to the cloud with SRFax.
- **Office power or internet down?** Calls still ring on cell phones.
- **Auto attendant and call queues** for the main line.
- **Your business number shows** when you call from your cell.
- **Desk phones that work with Teams** for front desks and shop floors.
- **Billed with Microsoft 365** through Pinnacle.

How Pinnacle moves you

1 Survey
Lines, call flows, fax, paging and your network.

2 Design
Auto attendant, queues and who rings where.

3 Port
Numbers moved on a scheduled cutover.

4 Train
Short sessions so staff are ready on day one.

BOOK A FREE PHONE SYSTEM REVIEW

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